

# Download Ebook Intentional Interviewing And Counseling Facilitating Client Development In A Multicultural Society Read Pdf Free

*Essential Interviewing and Counseling Skills, Second Edition* **Intentional Interviewing and Counseling** *Essential Interviewing and Counseling Skills Client Interviewing, Counseling, and Decision-making* Basic Interviewing *Cengage Advantage Books: Essentials of Intentional Interviewing* **Clinical Interviewing** The Counselor-at-law **Effective Helping** Essential Interviewing and Counseling Skills Interviewing and Counseling in Communicative Disorders **The Counselor-at-law Interviewing For Assessment** *Intentional Interviewing and Counseling* Intentional Interviewing and Counseling **Clinical Interviewing and Counseling** **A Short & Happy Guide to Effective Client Interviewing and Counseling** **Lawyers and Clients** *Mastering Interviewing and Counseling* **Essential Interviewing and Counseling Skills** **Interviewing and Diagnostic Exercises for Clinical and Counseling Skills** **Building A Practical Approach to Client Interviewing, Counseling, and Decision-making** **Intentional Interviewing and Counseling** *Microcounseling* *Therapeutic Interviewing* **Interviewing, Counseling, and Negotiating** Essentials of Intentional Interviewing: Counseling in a Multicultural World *Effective Helping: Interviewing and Counseling Techniques* Intentional Interviewing and Counseling: Facilitating Client Development in a Multicultural Society (Instructor's 7th Edition). *Counseling and Interviewing in Speech-Language Pathology and Audiology* *Culture-Centered Counseling and Interviewing Skills* **Therapeutic Interviewing** **Intentional Interviewing and Counseling + Theories of Psychotherapy and Counseling** **Fact Investigation** **The Lawyer in the Interviewing and Counselling Process**

**Motivational Interviewing in Clinical Mental Health Counseling** Interactive Resource Communication and Interviewing Skills for Practice in Social Work, Counselling and the Health Professions **Interviewing Strategies for Helpers** *Legal Interviewing and Counseling in a Nutshell*

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This is the only comprehensive text to focus on the development of practical interviewing and counseling skills for masterís-level mental health counseling students. It is structured around the goals established by the CACREPís 2009 document on standards for MHC programs, and uniquely encompasses both theory and practice from the perspectives of a diverse array of theoretical schools and practice strategies. The benefits of integrating complementary therapy approaches according to the needs of the client and the importance of multicultural considerations in interviewing and counseling are consistent themes throughout. The bookís hands-on guidance regarding interviewing and counseling skills, along with its embrace of different therapeutic modalities, will enable students to learn how to provide care to clients that is tailored to their specific needs. Each chapter includes a highlighted section that draws studentsí attention to topics related to diversity, and strategies for working with clients from a variety of populations. Issues related to race, ethnicity, immigration, and country of origin are highlighted along with age, gender, sexual orientation, religion, language, and physical and cognitive abilities. The use of case examples from multiple theoretical orientations offers a realistic view of what actually occurs in a consulting room. The book also addresses working with clients who have serious emotional or psychological difficulties and covers evidenced-based practice, assessment, and diagnosis, and when and how to terminate treatment. An instructorís guide and PowerPoint slides are also included. Key Features: Provides a balanced, integrated theoretical and practical approach to interviewing and counseling with a focus on skills development Teaches the fundamental skills of empathy, active listening, treatment planning, and developing a strong therapeutic alliance Includes "Spotlight on Culture" sections with case studies to emphasize how diversity informs sensitive and effective

psychotherapy Provides exercises to help students discover their own blind spots in regard to diversity Offers a realistic window into the profession through numerous case examples "Now a little over a century old, the field of psychotherapy finds itself in a strange position. We possess a rich body of theories and a lengthy list of empirically supported treatments that have demonstrated their efficacy at reducing human suffering. However, our theories and our treatments still fall short: research finds that about one-third of adult patients who enter treatment in a randomized controlled trial either do not benefit or worsen, and patients in naturalistic settings, particularly children, fare even worse (Lambert, 2013). Moreover, patients can only benefit from therapy if they are in it: as many as 20% of patients drop out of therapy prematurely (Swift & Greenberg, 2015)"-- This newly updated introductory textbook is designed to help students of psychotherapy and counseling at all levels build the foundational strategies, skills, and tools essential for engaging clients in a therapeutic interview, developing a specialist understanding of the varying formats and diverse settings in which these interviews occur. In this second edition, Michael D. Reiter interweaves a new framework, the Issue Cycle, to help students build, from start to finish, a foundational template for engaging clients regardless of therapeutic model. With every chapter being revised, as well as including a new chapter on the ethical relationship that occurs in psychotherapy, the book begins with laying down the context of therapy, such as its definitions, motivations, and ethics, before moving on to developing students skills of therapy, including conversing, reflecting, goal-setting, terminating sessions, and how to avoid being an ineffective therapist. In Parts 3 and 4, chapters cover the contexts of clients and therapy, such as working with children, families, and groups, and includes a special revised focus on multicultural interviewing and effective online counseling. Including several interactive elements, such as case scenarios and application exercises, an instructor's manual with a sample syllabus, essay questions and more, students can uniquely see theory in action. Practical and accessible, this textbook shall be essential reading for

students of psychotherapy and counseling, as well as training family therapists, social workers, and other mental health professionals who work directly with those dealing with psychological, behavioral, and emotional difficulties. This textbook for the law student discusses the essential skills of interviewing and counselling clients. The classic guide to proven, practical strategies for conducting effective interviews Clinical Interviewing, Fifth Edition blends a personal and easy-to-read style with a unique emphasis on both the scientific basis and interpersonal aspects of mental health interviewing. It guides clinicians through elementary listening and counseling skills onward to more advanced, complex clinical assessment processes, such as intake interviewing, mental status examination, and suicide assessment. Fully revised, the fifth edition shines a brighter spotlight on the development of a multicultural orientation, the three principles of multicultural competency, collaborative goal-setting, the nature and process of working in crisis situations, and other key topics that will prepare you to enter your field with confidence, competence, and sensitivity. Included with this text is an access code for the Video Resource Center that features commentary from the authors, as well as counseling demonstrations that show what clinical interviewing skills look like in different environments and with a range of clients. Effective interviewing skills will serve to support your career for decades to come, and will help you to accurately diagnose your clients while earning their trust and creating an environment in which they feel safe and open to discussion. In Clinical Interviewing, Fifth Edition you'll find: DSM-5™ content emphasizing case formulation and treatment planning A greater emphasis on collaborative goal setting and the client as expert New discussion on multicultural counseling, orientation, and competency Research supporting evidence-based relationships Coverage of assessment and interviewing via e-mail, telephone, texting, instant messaging, and online chatting Structured protocol for conducting a face-to-face, telephone, or video conferencing/Skype mental status examination interview Clinical Interviewing, Fifth Edition is a valuable resource

that will lead you through the art of interviewing diverse clients. An indispensable guide for school psychologists and school counselors on assessment interviewing

**Assessment Interviewing** is a collaborative, strengths-based approach to the subject that helps professionals develop the skills and knowledge necessary to effectively gather the information they need in order to assess children's social, emotional, and academic functioning. Practical and easy to read, it provides step-by-step guidelines for structuring interviews for different purposes, communicating respect and understanding, and strategies for gathering information from children of different ages, cultures, and social standings. Chapter contains case studies and examples that illustrate how to clarify and classify problems, understand strengths and resources, appreciate the role of culture in interviews and respond to risk of suicide. The book concludes with a chapter on how to communicate the key information gathered into a comprehensive assessment or intervention plan. Addresses the unique interviewing needs of school-based professionals

**Features**

- numerous practice exercises
- Provides strategies and guidelines for integrating the information gathered from interviews into a comprehensive assessment or intervention plan
- Includes interview protocols and end-of-chapter checklists

This book is an ideal resource for school-based practitioners and graduate courses in assessment, counseling, and seminars attached to fieldwork. "This book coaches readers, giving them both the big picture view of the field as well as providing some of the more nuanced and subtle plays to help them deal with varied situations. This is a book designed to help the law student, new lawyer, or anyone who will be tasked with interviewing others in both legal or non-legal scenarios. It's meant to be simple to read, follow, and understand-with the goal of making interviewing and counseling seem less daunting, more conversational, and easier"-- This is the only comprehensive text to focus on the development of practical interviewing and counseling skills for Master's-level mental health counseling students. It is structured around the goals established by the CACREP's 2009 document on standards for MHC programs, and uniquely encompasses both theory and practice

from the perspectives of a diverse array of theoretical schools and practice strategies. The text emphasizes the importance of multicultural facets of interviewing and counseling throughout, challenging students to examine their own backgrounds and biases as they develop profe. Counseling and Interviewing in Speech-Language Pathology and Audiology includes an overview of the role of counseling and the skills and techniques specific to counseling and interviewing. It provides a solutions-focused approach, integrating counseling and treatment using advanced communication skills to better understand and coach the patient. This unique guide uses original models and inventive techniques to impart the most helpful approaches to counseling as part of the therapy process in speech-language pathology and audiology. Filled with strategically positioned real life scenarios, each chapter delves into a key aspect of counseling, simplifying and clarifying the concepts and methods clinicians will find practical and comprehensive. In a successful litigation, it isn't enough to know the facts. You must also know how to interpret and use those facts, and thoughtfully delving into the stories behind them is a crucial task if you hope to prevail for your client. Fact Investigation, by longtime NITA authors Paul Zwier and Anthony Bocchino, will change the way you approach cases for the rest of your career. Every litigator's investigation begins where the "official" investigation ends. During informal fact investigation, you must know how to engage your client so he shares the facts and stories critical to his case, then use them not just to develop but to implement a winning case theory. How do you do that? It all starts with your first meeting with your client and what you say and how you do it. Find out how your word choice and body language lay the groundwork for connecting with your client, and how to establish the openness and trust that yield what you need to build a compelling case and be a persuasive advocate. From that client information, the authors take you through the steps necessary to build and implement effective alternative case theories that will inform your fact investigation process and lay the foundation for efficient use of formal discovery devices. Zwier and Bocchino

model these practice skills through four familiar NITA case files: *Quinlan v. Kane Electronics* (business/contract case), *Brown v. Byrd* (auto accident and personal injury case), *State v. Lawrence* (criminal robbery case), and *United States ex rel. Rodriguez v. Hughes* (False Claims Act case). When you see these techniques modeled as case studies, you understand how to integrate them into your overall case planning and learn how to confront the thorny ethics of day-to-day lawyering. The Second Edition is fully revised, with special emphasis on the impact of the proposed Federal Rules Civil Procedure changes, and features an important new chapter on e-discovery. Rare is now the case that doesn't involve some form of electronic evidence, and every litigator must know the ever-expanding issues surrounding it. Find out how e-discovery strategies differ from plaintiff to defendant and how to manage your client's competing rights to both speech and privacy in our highly discoverable online world. From explaining how to use your opposing party's social media indiscretions against it to helping you make sense of new federal rules that limit the use of electronic evidence, *Zwier and Bocchino* tell you everything you must know about the impact of e-discovery on the modern litigation practice. "This book provides a practical approach to client interviewing, counseling, and decision-making. These are practical skills, not theoretical ones. Thus, the overall pedagogical approach taken by the text is to explain to students what to do and how to do it when engaging in interviewing, counseling, and decision-making with a client. This accords with the growing trend in law schools to de-emphasize heuristic theory in teaching practical skills and, instead, to teach those skills in simulated "real-life" contexts. Based on the guidance and techniques provided in the text, students will best learn the skills of interviewing and counseling by applying them in various role plays contained in the *Teacher's Manual* or through other role plays developed by their professor. Other features of this book that are worthy of mention: The book is deliberately designed to be short-to "get to the point," without unnecessary palaver. The book provides an extensive discussion of the most pertinent provisions of the ABA Model Rules of

Professional Conduct relating to client interviewing, counseling, and decision-making. The book discusses interviewing witnesses and counseling in certain special contexts, including counseling about settlement, counseling through the writing of opinion letters, counseling the client as a deponent, and counseling the criminal defendant. The new edition of the book adds sections addressing counseling about mediation, counseling about transactional matters, and the role of emotional intelligence"-- Filled with examples, case studies, and exercises, this practical resource is designed to help readers become familiar with the full range of interviewing, assessment, and intervention skills essential to practitioners. Reflecting many of the changes taking place in the training and delivery of counselling and psychological services in the '90s, this revision of the Cormiers' best-seller now includes increased emphasis on multicultural issues and diversity, coverage of the transition to "managed" mental health care through various HMOs, increased coverage that reflects the trend toward holistic treatment and health care services, a chapter on "Knowing Yourself as a Counselor" that guides readers toward self-awareness, and coverage of client process and outcome evaluation skills necessary for mastering today's treatment planning guidelines. The only comprehensive interviewing and counseling text grounded in a strong multi-theoretical foundation Structured around CACREP standards, *Essential Interviewing and Counseling Skills Second Edition* uniquely encompasses both theory and practice from the perspectives of a diverse array of theoretical schools and practice strategies. While continuing to disseminate counseling fundamentals, the second edition focuses extensively on the acquisition of robust interviewing and counseling skills including special preparation for the initial assessment and counseling session. It is also distinguished by its integration of cognitive behavioral and psychodynamic therapy approaches. Throughout, the text emphasizes the importance of multicultural humility and a multicultural orientation to counseling—including challenging students to examine their own backgrounds and biases. This latest edition also addresses key aspects of telehealth that have come to the fore during the

COVID pandemic. The use of case examples throughout highlights multiple theoretical approaches and illustrates how to integrate a wide range of perspectives. With an emphasis on counseling clients from diverse cultural backgrounds, each chapter focuses on strategies for working with varied populations, with an emphasis on intersectionality. The authors consider many forms of diversity including race, ethnicity, immigration, and country of origin along with age, gender, sexual orientation, religion, language, and physical and cognitive abilities. Purchase includes digital access for use on most mobile devices or computers. Updates to the instructor's resources include an Instructor's Manual, Power Points and a new test bank. New to the Second Edition: Includes a new chapter on Theoretical Integration of Approaches in Counseling New discussions on how to successfully use telehealth for interviewing and counseling Includes "Hot off the Press" boxes highlighting cutting edge research to inform strategies for counseling and professional development The entire text has been updated with the latest research and clinical references. Key Features: Includes an emphasis on multicultural competence and humility throughout the text and features a "Spotlight on Culture" focusing on specific cultural considerations in each chapter Provides a balanced, integrated theoretical and practical approach to interviewing and counseling with a focus on skills development Discusses evidence-based practice, assessment, diagnosis, and when/how to end treatment Teaches the fundamental skills of empathy, active listening, treatment planning and developing a strong therapeutic alliance with the client Therapeutic Interviewing is an introductory counselling text focussing both on the microskills of therapy so important for beginning counsellors, and on the unique challenges a counselor faces based on the context of setting and client. This text, intended for beginning students in counselling and psychotherapy, offers the foundational strategies, skills, and tools of therapeutic interviewing along with an understanding of the formats and settings in which they will be working. Reiter provides novice therapists with a basic understanding of interviewing and explores with them how they can develop the

skills to become a competent therapist. Lawyers and Clients: Critical Issues in Interviewing and Counseling examines practical and theoretical challenges lawyers face with clients. Each chapter explores a critical issue in interviewing and counseling, such as developing connection across difference, dealing with atypical clients, and using engaged client-centered counseling. Ellmann, Dinerstein, Gunning, Kruse, and Shelleck investigate these issues primarily through detailed analysis of lawyer-client conversations, which invite the reader to consider and critique the lawyer's choices. A key theme is "engaged client-centered lawyering," which emphasizes the importance of client choice and the impact of lawyers on clients, and affirms lawyers' ability to achieve wise engagement with clients. Barbara Okun and Ricki Kantrowitz's practical introduction to counseling has helped thousands of readers become effective and empathic helpers. Logical, easy-to-understand, and applicable, EFFECTIVE HELPING: INTERVIEWING AND COUNSELING TECHNIQUES, Eighth Edition, continues to use a unique framework to help readers enhance their self-awareness and their understanding of contemporary forces. The book is infused with many case examples, dialogues, tables, and experiential exercises. The authors help readers develop basic helping skills based on empathic responsive listening, introduce them to theoretical principles, and enable them to effectively integrate theory and practice in a way that is appropriate to their level of training. The learning-by-practice format promotes the active integration of the skills that will prepare students for the realities of what it's like to be a helper. Important Notice: Media content referenced within the product description or the product text may not be available in the ebook version. This book provides a practical approach to client interviewing, counseling, and decision-making. These are practical skills, not theoretical ones. Thus, the overall pedagogical approach taken by the text is to explain to students what to do and how to do it when engaging in interviewing, counseling, and decision-making with a client. This accords with the growing trend in law schools to de-emphasize heuristic theory in teaching practical skills and, instead, to teach those skills in

simulated "real-life" contexts. Based on the guidance and techniques provided in the text, students will best learn the skills of interviewing and counseling by applying them in various role plays contained in the Teacher's Manual or through other role plays developed by their professor. Three other features of this book are worthy of mention: The book is deliberately designed to be short--to "get to the point," without unnecessary palaver. The book provides an extensive discussion of the most pertinent provisions of the ABA Model Rules of Professional Conduct relating to client interviewing, counseling, and decision-making. The book discusses interviewing witnesses and counseling in certain special contexts, including counseling about settlement, counseling through the writing of opinion letters, counseling the client as a deponent, and counseling the criminal defendant. This CD-ROM, which now includes six new video segments, is available standalone or packaged with the text. The CD-ROM includes video presentations on ethical, multicultural, and wellness issues, as well as flashcard summaries of each chapter, interactive exercises for skill practice and mastery, practice quizzes, a downloadable portfolio, and Web links. The CD-ROM is also packaged with an access card for InfoTrac College Edition and the Helping Professions Learning Center. To complement these additional resources, the CD-ROM also contains InfoTrac College Edition exercises as well as an InfoTrac College Edition User Guide. This book offers clear and direct answers to the questions most frequently asked by students and trainees learning how to talk to clients and extract critical data from them. Its development reflects the old adage that "necessity is the mother of invention." For many years, the editors taught beginning level mental health clinicians. They found, however, no text to be satisfactory--including a number that they themselves were involved in producing. Some were too difficult; some were too simplistic; some were too doctrinaire; still others had missing elements. Written in a reader-friendly "how-to" style, the chapters in Basic Interviewing are not weighed down by references. Rather, each contributor suggests readings for students and instructors who wish to pursue questions further. After the initial

overview chapter, there are 12 chapters addressing the nuts-and-bolts concerns of all clinicians that can be particularly vexing for neophytes. They cover a variety of issues from the most specific--like how to begin and end interviews--to the more general--like how to build rapport and identify targets for treatment. Throughout, rich clinical illustrations facilitate the pragmatic application of fundamental principles. Beginning graduate students in counseling and clinical psychology, social work, and other allied mental health fields, as well as psychiatric trainees, will find this text to be an indispensable companion. Over 450 data-based studies and years of field testing attest to the effectiveness of the Microskills model in INTENTIONAL INTERVIEWING AND COUNSELING: FACILITATING CLIENT DEVELOPMENT IN A MULTICULTURAL SOCIETY, International Edition. This hallmark text enables students of many backgrounds to master basic skills in a step-by-step fashion, thereby rapidly empowering them to use listening and influencing skills as they conduct full interviews. Along the way, students are challenged to re-evaluate their current behaviors and perceptions. As a result, they gain valuable insight about themselves, their strengths, and the areas where they can develop further. By the time they finish reading the text, students will have the ability to adapt their skills to address both individual and multicultural uniqueness, conduct interviews using five different theoretical approaches, and be well on their way to developing a personalized style and theory of interviewing and counseling that matches their own aptitudes and affinities. Motivational Interviewing in Clinical Mental Health Counseling is a cutting-edge guide to empowering counselors with the philosophical and actionable elements of motivational interviewing. This textbook, appropriate for primary or supplementary use in counseling coursework, is a practitioner and student-friendly text appropriate for readers across all levels of familiarity with motivational interviewing. Chapters integrate and present the newest conceptual and empirical literature, and the relevant, up-to-date content in each chapter is accompanied by a detailed case study and specific training exercises that will enhance

counselors' proficiency in core skills. Motivational Interviewing in Clinical Mental Health Counseling introduces new learners to the skills and philosophy of motivational interviewing, enhances the skills of veterans familiar to the framework, and is the perfect companion for students of motivational interviewing across a variety of mental health counseling courses. In today's world, lawyers tend to become identified more with law and less with people, the public interest, social welfare and the common good. However, many lawyers are sensitive, people-oriented professionals who relate to their clients as persons and not as problems. The authors argue that counseling is the heart and soul of lawyering, and that it is an integral part of the legal education. This successful book continues to offer readers a practical introduction to human relations counseling. The text reflects recent changes in managed health care, Okun's blend of hands-on exercises, examples, and just the right amount of theory. Readers will learn to master the practical skills of interviewing and relationship building to help them become compassionate helpers. Principles and Procedures This time-tested book describes the fundamentals of effective interviewing and counseling in speech-language pathology and audiology. The basic principles and procedures of interviewing and counseling and the specific techniques and suggestions in this book are applicable to children and adults, to clients and caregivers, and to all settings in which clinicians provide service. This third edition has added more than 100 new references, 90% of which were published between 2003 and 2004. Practical case studies were also added, along with examples to help readers with clinical application of the information. Professionals addressing communicative disorders have long recognized the significance of effective interviewing and counseling in clinical situations. Yet, as many clinicians have lamented for years, interviewing and counseling are neglected areas within most educational programs. Graduates go into workplaces with neither coursework nor effective practicum experiences in interviewing and counseling. Too often, clinicians must learn to interview and counsel on their own, "on the fly" while on the

job. This is a disservice to clients and is hard on the clinician. Also, such a method of learning does not necessarily mean that the most effective methods of interviewing and counseling are discovered along the way. This book addresses those concerns by providing a comprehensive source for effective counseling and interviewing techniques. Anyone who works with persons with communicative disorders will benefit from this thorough book. Professionals and students alike will find this resource full of practical, pertinent topics. It treats a variety of situations clinicians face and describes methods and techniques applicable to students as well as professionals. This book supports and develops the communication and interviewing skills of professional practitioners and student practitioners in social work, counselling, and the health professions. Combining work on personal and social constructs, the search for meaning, and ecological theory, this book both provides an integrated discussion of practice and presents a balanced approach when discussing psychological, biological, and social influences on individual well-being. Furthermore, it emphasises the influence of social contexts on behaviour and well-being, as well as valuing and encouraging the application of practitioners' prior experience and learning (APEL) to new knowledge and understanding. Containing a range of practice examples to stimulate learning, this book promotes a collaboration between the professions, and welcomes the contributions of people who use services, patients, and clients. Communication and Interviewing Skills for Practice in Social Work, Counselling and the Health Professions will be of interest to all undergraduate and postgraduate social work students, as well as new and experienced professional health care practitioners. This book, specifically designed to meet the needs of those teaching and learning interviewing and diagnostic skills in clinical, counseling and school psychology, counselor education, and other programs preparing mental health professionals, offers a rich array of practical, hands-on, class- and workshop-tested role-playing and didactic exercises. The authors, who bring to their task a combined 31 years of practice and 24 years of teaching these skills, present 20 complex profiles of a broad range of



clients--adults, teens, and children; differing in ethnicity, gender, religion, socioeconomic status, presenting problems, and problem severity. The profiles provide students/trainees with a wealth of information about each client's feelings, thoughts, actions, and relationship patterns on which to draw as they proceed through the different phases of the intake/initial interview, one playing the client and one the interviewer. Each client profile is followed by exercises, which can also be assigned to students not participating in role-playing who have simply read the profile. The profiles are detailed enough to support a focus on whatever interviewing skills an instructor particularly values. However, the exercises highlight attending, asking open and closed questions, engaging in reflective listening, responding to nonverbal behavior, making empathetic comments, summarizing, redirecting, supportively confronting, and commenting on process. The authors' approach to DSM-IV diagnoses encourages students to develop their diagnostic choices from Axis I to Axis V and then thoughtfully review them in reverse order from Axis V to Axis I to ensure that the impacts of individual, situational, and biological factors are all accurately reflected in the final diagnoses. Throughout, the authors emphasize the importance of understanding diversity and respecting the client's perceptions--and of reflecting on the ways in which the interviewer's own identity influences both the process of interviewing and that of diagnosis. Interviewing and Diagnostic Exercises for Clinical and Counseling Skills Building will be welcomed as a invaluable new resource by instructors, students, and trainees alike. This practical guide for developing and using culture-centered counseling and interviewing skills is appropriate for students, teachers, and professionals in schools, colleges, and clinics. Softbound - New, softbound print book. An excellent guide to interviewing in the helping professions, ESSENTIALS OF INTENTIONAL INTERVIEWING, 3rd Edition, presents the authors' renowned microskills model, which revolutionized modern understanding of the counseling and therapy process by teaching vital interviewing skills step-by-step. This demystifying process breaks down counseling

into manageable micro units and builds a bridge between theoretical understanding, mastery of the skills, and the practice of counseling. The book's multicultural focus reflects the diverse nature of today's classroom-and society. New to this edition are a chapter on crisis counseling, basic information on neuroscience as it relates to interviewing, new video content, and brief summaries of key theories of helping (with additional information and transcripts available online). In addition, MindTap(tm)-an online learning platform with a full array of text-specific study tools-is available with the new edition. ESSENTIALS OF INTENTIONAL INTERVIEWING, 3rd Edition, delivers a more concise and reader-friendly version of the Iveys' bestselling INTENTIONAL INTERVIEWING AND COUNSELING-one in which every sentence and concept has been reviewed to ensure both relevance and clarity for beginning helpers. The book's multicultural focus reflects the diverse nature of today's classroom-and society. The Third Edition retains the authors' renowned microskills model, which revolutionized modern understanding of the counseling and therapy process by teaching students vital interviewing skills step-by-step. This demystifying process breaks down counseling into manageable micro units and builds a bridge between theoretical understanding, mastery of the skills, and the practice of counseling. New to this edition are a chapter on crisis counseling, basic information on neuroscience as it relates to interviewing, brief summaries of key theories of helping, and revised practice exercises. Important Notice: Media content referenced within the product description or the product text may not be available in the ebook version.

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