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seminars, newsletters, brochures, and direct mail. Shows how to gualify prospects, submit proposals, and negotiate contracts. Also presents the best ways to keep clients and develop add-on projects with them. The book contains a valuable section on government consulting opportunities, including listings of federal, state, and local agencies that use consultants, with advice on how to reach them. If you want to become a better consultant or are seeking to learn more about entering the consulting field, this guidebook offers the perfect starting point. Whether youre considering your options after college, looking to switch careers or already working at a consulting firm, youll find a trove of invaluable information here. You can learn how to develop interpersonal skills that can help you succeed; improve your project management skills; approach the problem-solving process; present recommendations; and communicate clearly. Not everyone succeeds as a consultant, but its not because they arent smart enough. It usually boils down to a misunderstanding of the consulting rolebeing unaware of what to do and when to do it. In this business, timing can mean everything. Discover tips and strategies that can help you succeed as a consultant in this guide to consulting essentials. Its time to separate yourself from competitors and further your career with The Consulting Way. Computer consulting remains one of the hottest fields in consulting. Businesses both far and near seek contract programmers, systems integrators, custom developers, management experts, and others in consulting areas. From tackling legal and tax problems to effectively managing client relations, this guide answers the most commonly asked questions about starting and running a consulting business. Provide organized, efficient, relevant consulting with lasting value Maximizing the Value of Consulting is an indispensable, practical guide for managing, measuring, and delivering the results that make internal and external consulting a lasting value to clients and the company. Sponsored by the ROI Institute and the Association of Internal Management Consultants, this book provides a roadmap to relevance for consultants operating in the increasingly fast-paced, changing, dynamic environment. Readers will learn how to use resources properly and manage the investment efficiently, while truly connecting to the business, securing appropriate levels of commitment, and providing adequate levels of support. Detailed coverage includes guidance toward calculating the value of consulting in terms that executives understand, including business impact and ROI, and using the appropriate tools to show how things are working throughout the process. Whether organizations are using internal or external consultants, or both, consultants can provide better value to the company. Consultants are needed to provide advice, support, and insight into the processes undertaken to improve the business, and integrate the input of different functional units into a more streamlined strategy. This book is designed to help consultants provide the utmost value to clients by maximizing organization, efficiency, and ultimately, ROI. Manage for value with better organization and cost control Set objectives at multiple levels to deliver useful results Measure implementation, impact, ROI, and intangibles Use final results to drive appropriate actions, creating lasting value The skyrocketing need for internal and external consultants will continue, in almost every functional area ranging from HR and technology, to auditing and risk management. Maximizing the Value of Consulting provides a manual for relevant, value-driven consulting, with world-renowned expert insight. This Third Edition to Peter Block's Flawless Consulting addresses business changes and new challenges since the second edition was written ten years ago. It tackles the challenges next-generation consultants face, including more guidance on how to ask better guestions, dealing with difficult clients, working in an increasingly virtual world, how to cope with complexities in international consulting, case studies, and guidelines on implementation. Also included are illustrative examples and exercises to help you cement the guides offered. Delivers the essential practical skills needed to consult and make sharp, well prepared interactions in a wide range of business situations This comprehensive handbook covers the fundamental skills and attitudes required by successful consultants from novice to practitioner level, irrespective of their specialist area. It untangles the key variables present in any consulting service and introduces practical ways to improve their effectiveness based upon the author's experience of helping consulting organisations to develop and excel in the marketplace. The book explores consulting 'from the ground up' steering away from theory and focusing instead on practical application, providing a solid platform upon which to build further domain-specific competence. The Consultant's Handbook provides: An understanding of the key variables that can be addressed in order to improve one's own consulting performance A set of simple practices that can be implemented with immediate benefit to the reader Practical insight into day-to-day real life consulting interactions Confidence to implement the new ideas and approaches What if the next consultant you hired came with an instruction manual filled with strategies to maximize your end of the relationship? That's exactly what this pocket guide is - a practical how-to guide to taking full advantage of what the right consultant can provide. Looking to start up your own research and evaluation consultancy? For almost 20 years, Gail V. Barrington has run popular workshops to help professional researchers and evaluators determine if they have what it takes to succeed as consultants. This book makes that helpful guidance, and more, available to a wider audience. Barrington shows readers how to get started, set fees, find work, manage time and money, set up an ownership structure and business systems, manage contracts, and work with subcontractors and staff. With Barrington's advice and encouragement, independent practitioners have the roadmap to success!"I would highly recommend it to anyone starting a consulting career. The author has truly singled out the most important lessons to be passed on, both of the practical type and of those related to consultancy."-George Grob, Center for Public Program Evaluation"This book addresses a big and important gap in the evaluation literature. It provides a clear and concise account of what evaluators and applied researchers need to know in order to succeed in independent consulting practice." - Stewart Donaldson, Claremont Graduate University Whether you're a beginner just starting up a consulting practice, or a veteran looking for ways to invigorate your existing business, An Insider's Guide to Building a Successful Consulting Practice is an invaluable resource. Featuring real stories from consultants in diverse industries, the book offers simple yet powerful ways to: Identify a market and narrow your focus • Make a smooth transition from employee to independent consultant • Sell effectively even if you've never sold before • Establish visibility through speaking, writing, and networking • Build credibility by leveraging the credibility of others • Set prices based on value • Develop a marketing strategy and divide your time between marketing and delivering your services • Keep plenty of work in your pipeline • Adapt and thrive in any market condition • And much more Complete with the results of an original survey of 200 successful independent consultants, this handy guide provides the kind of real-life advice you need to build a thriving business. Proven strategies for consultants on how to promote themselves-without looking like selfpromoters Some consultants are forever quoted in the press. They seem to have suddenly emerged as the experts called upon to substantiate almost every news article relating to their fields. This book points the way to achieving this "expert" status. Written by a master self-promoter, it provides valuable tips on becoming a media source, including the right journalists to connect with and what they respond to best. Consultants will learn how to determine a promotable idea, how to identify the appropriate media for publicizing the idea, how to develop the various kinds of publicity vehicles-and how to do it all without the appearance of hucksterism. Demonstrates what consultants need to do to create their reputations Contains samples of publicity vehicles-such as news releases, newsletters, press kits and more REECE FRANKLIN (Chino Hills, California) heads his own marketing, advertising, and PR firm and conducts frequent seminars and classes on self-promotion. His 5 previous books include How to Market Your Home-Based Business. From Herman Holtz, America's foremost expert on consulting, here's a complete guide to marketing your consulting services The Consultant's Guide to Proposal Writing Second Edition This updated edition has answers to all the questions that arise during the process of developing a proposal--where to begin, how it should look, what to include, and what to leave out. It emphasizes practical, "how-to" advice on. * How to sell to the biggest customer of all, the government (see page 275) * How to avoid some common errors in proposals (see page 22) * Do you have to be the low bidder? (see page 131 for some surprising answers) * How to safeguard your proposal against piracy (see page 113) * Why clients want proposals, and what they look for in a proposal (see page 117) * How to solve proposal production problems (see page 254) * How other consultants devise winning strategies (see page 40) * How to copyright your proposal--instantly and at no cost (see page 113) * How to develop cost strategies (see page 43), technical strategies (see page 118), presentation strategies (see page 186), and competitor strategies (see page 193) * How to find the keys to creativity (see page 138) * How to solve the problem of page-limited proposals (see page 257) * How to produce graphics at virtually no cost (see page 211) * How to make the bid/no-bid analysis and decision (see page 90) Consultants are a dominant force in the business world. At their best, they can pinpoint a company's shortcomings and suggest improvements-but many executives and managers do not know how to work with consultants in the most efficient and profitable ways. Let a corporate executive-turned-advisor explain about Getting the Most Out of Your Consultant, with solid advice on how to select, hire, and build a constructive relationship with a consultant. Your complete blueprint for starting out in the consulting world! Consulting can be a most rewarding

career--but being good at consulting is not always enough to keep your business profitable. The Consultant's Quick Start Guide offers a practical approach to setting up a consulting business. Throughout the guide, Elaine Biech--author of the best-selling The Business of Consulting--shares both her own secrets as well as those of numerous other successful consultants. With a focus on the business side of consulting, Biech takes you through a painless, fill-in-the-blanks, step-by-step process for setting up your consulting firm. The book includes information on how to: * Develop a dynamic business plan * Market consulting services * Establish a professional office * Meet critical legal requirements * Change for services * Build client relationships * Grow the business * Ensure continued professional growth * Make money in the business Learn the skills you need to be a successful consultant with this indispensable guide! The Quintessential Guide to Using Consultants presents practical and clear guidelines for maximizing the results of the consulting relationship through each step of the process. Thorough, straightforward and packed with real-world wisdom you'll find priceless information inside on all aspects of selecting and working with a consultant. Features include key skills learning points, case examples, worksheets, checklists, and more. This deeply insightful guide to understanding what clients really want is "an indispensable resource for consultants" (Keith Ferrazzi, #1 New York Timesbestselling author of Never Eat Alone). Independent consulting is a potentially lucrative enterprise—but the reality seldom matches the dream. Most solo consultants and boutique consulting firms are perpetually within six months of bankruptcy due to the sputtering unreliability of their new business engines. The problem, according to international consulting expert David A. Fields, is twofold: 1) lack of a consistent, proven plan, and 2) fundamental misunderstanding about what clients want in a consultant. Fields, who has helped hundreds of consultants and boutique firms worldwide build profitable, sustainable practices, replaces the typical consultant's mindset of emphasizing expertise and differentiated processes with a focus on building relationships, engendering trust, and solving clients' existing problems. In The Irresistible Consultant's Guide to Winning Clients, Fields synthesizes his decades of experience into a step-by-step approach to winning more projects from more clients at higher fees. From nuts-and-bolts business advice and tactics to a deeply insightful breakdown of the human side of a very human profession, Fields, named one of Advertising Age magazine's "Marketing Top 100," delivers a comprehensive guidebook that is at once highly approachable and satisfyingly detailed. "If I could have just one book on client strategy, this book would be it." —Marshall Goldsmith, #1 New York Times-bestselling author of Triggers An action plan for working as a consultant Management consulting is a \$250 billion industry and growing at a rate of over four percent annually. Many predict that more than 40 percent of the U.S. workforce will soon be contingent, freelance, or consulting members of the workforce—making this book more relevant than ever. Individuals become independent consultants out of necessity or preference: necessity because they lost their job or the company offered an attractive exit package; preference because they want a career change, more control over their time, or an enriched, varied work situation. Consulting also appeals to the Millennial workforce who are searching for careers that offer a good salary as well as meaningful work. The New Consultant's Quick Start Guide: • Serves as a companion to The New Business of Consulting • Provides you with a place to plan your transition into consulting • Helps you identify your niche, develop a business plan, charge what you're worth, and create a marketing strategy to ensure a steady stream of clients • Prepares you for changes you will encounter beyond your professional life, including social, family, and financial aspects The New Consultant's Quick Start Guide helps you work through the challenges of consulting such as working alone, deciding on necessary insurance coverage, finding your first clients, struggling with cash flow, and understanding market trends. Provides advice on starting a consulting business covering such topics as ethics, data gathering, multiple-income stream strategy, professionalism, marketing, and fee structures. This Third Edition to Peter Block's Flawless Consulting addresses business changes and new challenges since the second edition was written ten years ago. It tackles the challenges next-generation consultants face, including more guidance on how to ask better guestions, dealing with difficult clients, working in an increasingly virtual world, how to cope with complexities in international consulting, case studies, and guidelines on implementation. Also included are illustrative examples and exercises to help you cement the guides offered. This title was first published in 2001. The advisory role in organizations is more important today than it has ever been. To perform effectively, managers and professionals need the skills of the consultant. This manual is designed to provide practical help for all advisers, whether working within or outside the organization. It covers every aspect of the process, from interpersonal skills to organizational context, from planning to follow-up. This second edition reflects developments which have taken place since the publication of the first edition and now includes ten chapters on the impact that action learning has on change processes and the way that the Web is likely to influence consulting. Each chapter concludes with guidelines summarizing the content, and guestions designed to help the reader to apply the material to his or her own activities. Real-life cases from Dr Margerison's own experience are included, as well as examples drawn from the work of many well-known consultants. One of the biggest names in the consulting business shows you everything you need to get started--and succeed! Packed with expert advice, helpful tips, and industry secrets to successful self-marketing, this guide--an abridged version of the bestselling How to Succeed as an Independent Consultant--gives you the crucial tools and techniques you need to both survive and thrive in this highly competitive field. From founding your business to writing proposals to negotiating fees, The Concise Guide to Becoming an Independent Consultant has complete, up-to-date details on: * Determining the right fields and services for consulting. * The most common mistakes made by new consultants and the ten laws of survival. * Finances, taxes, and potential legal issues for consultants. * Marketing to the public sector, including federal, state, and local government. * Proposal formats and rationales. * Alternatives to formal contract documents and letters of agreement. * Vital consulting skills necessary for draft writing and presentations. * How to be a cyberspace consultant. Are you an internal consultant—a staff member who serves in a consultative role within your organization? Then you need this hands-on guidebook to help you better understand your role and improve your performance. Whether you're a change agent, trusted advisor, or someone who serves in varying capacities, it's important to design your job, develop a formal agreement, and build your practice. Consulting on the Inside provides a solid background for internal consultants and serves as a roadmap for cultivating a successful career. You'll learn how to: maintain an outsider's objectivity while applying an insider's knowledge of the organization build relationships but be up-front about challenges and issues design your role to fit the client's needs and the organizational situation handle roadblocks and deal effectively with difficult clients market your consulting services within the client organization. You'll find a thorough examination of the eight phases of the consulting process, a comprehensive analysis of the differences between internal and external consultants, and success stories demonstrating the personal gualities you need to build trust and relationships. Consulting on the Insidealso provides a complete toolbox for getting the job done, including tips and techniques, checklists, forms, a sample hiring agreement, and ready-to-use agendas... This book describes, through a comprehensive approach that unites theory and practice, consulting principles for all those wishing to expand their abilities to initiate and implement organizational change. It lays the groundwork for the perceptive handling of each assignment through the integration of knowledge, experience, and instinct. It thoroughly examines the major aspects of a consulting assignment, along with the required practical skills and techniques. Explanatory graphics and case studies based on real-world examples abound to ensure that ideas can become roadmaps to developing important consulting tools. The real-world guide to selling your services and bringing in business How Clients Buy is the much-needed guide to selling your services. If you're one of the millions of people whose skills are the 'product,' you know that you cannot be successful unless you bring in clients. The problem is, you're trained to do your job—not sell it. No matter how great you may be at your actual role, you likely feel a bit lost, hesitant, or 'behind' when it comes to courting clients, an unfamiliar territory where you're never guite sure of the line between under- and over-selling. This book comes to the rescue with real, practical advice for selling what you do. You'll have to unlearn everything you know about sales, but then you'll learn new skills that will help you make connections, develop rapport, create interest, earn trust, and turn prospects into clients. Business development is critical to your personal success, and your skills in this area will dictate the course of your career. This invaluable guide gives you a set of real-world best practices that can help you become the rainmaker you want to be. Get the word out and make productive connections Drop the fear of selfpromotion and advertise your accomplishments Earn potential clients' trust to build a lasting relationship Scrap the sales pitch in favor of honesty, positivity, and value Working in the consulting and professional services fields comes with difficulties not encountered by those who sell tangible products. Services are often under-valued, and become among the first things to go when budgets get tight. It is now harder than ever to sell professional services, so your game must be on-point if you hope to out-compete the field. How Clients Buy shows you how to level up and start winning the client list of your dreams. The advisory role in

organizations is more important today than it has ever been. To perform effectively, managers and professionals need the skills of the consultant. This manual is designed to provide practical help for all advisers, whether working within or outside the organization. It covers every aspect of the process, from interpersonal skills to organizational context, from planning to follow-up. This second edition reflects developments which have taken place since the publication of the first edition and now includes ten chapters on the impact that action learning has on change processes and the way that the Web is likely to influence consulting. Each chapter concludes with guidelines summarizing the content, and guestions designed to help the reader to apply the material to his or her own activities. Real-life cases from Dr Margerison's own experience are included, as well as examples drawn from the work of many well-known consultants. Maximize Your Return on Expertise Research shows a high proportion of consultants fail to deliver results on time, on budget, and on target. Rare is the project that exceeds your expectations. But help is here. The Executive's Guide to Consultants explains how to ensure that every project delivers measurable benefits every time. This book will help you find experts, invest wisely, accelerate change, and achieve your most important goals by tapping into the genius of others. The Executive's Guide to Consultants contains breakthrough ideas covered by no other book, including: Sophisticated new contract structures that maximize your ROI Essential methods for reducing project risk Cutting-edge techniques for making change stick after the consultant leaves You will also learn to: Spot "chameleons" and other low-quality consultants who peddle tired ideas and deliver disappointing outcomes Get better results faster, while lowering fees Find the ideal consultant, coach, agency, or advisor for your precise situation Enforce accountability with outside experts and your own internal team Imagine if you could collect the wisdom of dozens of the country's top CEOs, combine it with the experience of a hall-offame consultant, and add a bucketful of unconventional thinking. You'd have The Executive's Guide to Consultants. Easy to read and packed with examples, checklists, templates, and guidelines, this book is the ultimate toolkit for maximizing your ROI from outside experts. Get extraordinary results from every consultant you hire "An extraordinary book. Clear, comprehensive, and eminently readable, it is THE book on how you can extract true business value from outside experts." -- Scott Cotherman, Chairman, TBWA\WorldHealth, subsidiary of Omnicom Group, Inc. "This is the Master Class for those who are smart, innovative, ahead of the pack, and who intend to stay that way. If you're not yet in that league, you should read this book twice." -- Alan Weiss, author, Million Dollar Consulting and The Consulting Bible "A terrific guidebook, with much of the advice equally applicable in managing your organization's internal talent. It's an easy, engaging read with a wealth of insights and detailed action steps--I highly recommend it." -- Brian Walker, President and CEO, Herman Miller, Inc. "A powerful antidote to the strained relationship between consultants and clients." -- Garry Ridge, CEO, WD-40 Company "This book shows you how to make your consultants' work stick. No more major investments in experts or programs that evaporate after only a few months or years." -- De Lyle Bloomquist, President, Tata Global Chemicals "Fields's messages are delivered in the way that all executives would like our outside resources to do it: capably, with straight talk and incredible insight." -- Ralph Scozzafava, Chairman and CEO, Furniture Brands Disk contains: Exhibits from text. Counseling the Nursing Mother: A Lactation Consultant's Guide, Seventh Edition presents topics within a counseling framework with practical suggestions and evidence-based information interwoven throughout. Additionally, the Seventh Edition is an ideal study guide for International Board Certified Lactation Consultant (IBCLC) certification and practice. With the explosion of inexpensive home office technology, it is easier than ever to set up shop. For those about to take the plunge as consultants, this newly revised edition shows how to make that leap successfully. Don't venture into the consulting field without this essential Fieldbook & Companion! Following on the heels of the best-selling Flawless Consulting, Second Edition comes The Flawless Consulting Fieldbook and Companion. Whether you work as a consultant or you work with consultants, this relentlessly practical guide will be your best friend as you discover how consulting influences your business- and real life-decisions and those of others. The Flawless Consulting Fieldbook and Companion is packed with: Sample scenarios Case studies Client-consultant dialogues Hands-on tools Action plans Implementation checklists "Wow! A companion a business owner can't be without! The insights of 30 consultants the caliber of Peter Block is priceless." -- Sue Mosby, principal, CDFM2 Architecture Inc. "This book is a companion piece for both the desktop and bedside of those who do consulting full time or in their role as leader. I plan to keep this book close to me to both guide and inspire my work." --Phil Harkins, president, Linkage, Inc. The perfect resource for consultants, updated for a transformed and rapidly evolving market In the newly revised second edition of the Flawless Consulting Fieldbook, bestselling author and consultant Peter Block delivers an invaluable companion to the fourth edition of his popular Flawless Consulting: A Guide to Understanding Your Expertise. In the book, you'll find an expansive toolkit you can draw on for information and guidance in the midst of your next consulting engagement. It's a just-in-time literary aid that you can read from front-to-back, or one you can grab and skip to a specific thread or theme you need to read about right now. In the book, you'll discover: How the flawless consulting skills are being applied in a wide variety of situations by people with unique and different ways of bringing their gifts in the world. Just like you. How to act on what you know to use a variety of approaches to create experiences aligned with your intent and strategy How to view resistance as an ally instead of a problem to be solved or overcome. An invaluable collection of resources for consultants everywhere, Flawless Consulting Fieldbook, 2nd edition will rapidly become your most used and dog-eared reference for everyday consulting engagements. New topics covered in this edition include: e-business consulting; consulting in knowledge management; total quality management; corporate governance; social role and responsibility of business; company transformation and renewal; and public administration. How to find and hire gualified consultants. Holtz takes you through the steps of evaluating consultant credentials, costs, and effectively managing the work of the consultant throughout your project. Includes worksheets and checklists for screening potential consultants, as well as guidelines for contract-writing and negotiations. Includes sources for finding consultants: periodicals, professional associations, networks, and referral services. Contents: Foreward; Introduction; Part I: Planning (6 chapters); Part II: Implementation (9 chapters); Index. This is the comprehensive guide to starting, building and running a successful consulting practice. Based on the author's popular Harvard consulting course. Covers all practical aspects of consulting practices. Disk contains: Exhibits from text. At last! A comprehensive guide to the art, craft, and business of consulting with nonprofits and community groups . . . Nonprofit consulting requires specialized skills and knowledge of how the sector works. This guide gives you the resources and tools to help you provide quality assistance throughout your career: experienced consultants will find it an invaluable reference; new consultants will get oriented to the sector and find stepby-step guidance through the entire process; technical specialists will gain insights into the larger processes that shape nonprofit organizations; for-profit consultants and business sector volunteers will discover how to shift their expertise to match the unique culture of nonprofit and community work; students in public administration, organization development, and nonprofit management will find it a useful guide for fieldwork, service projects, or future career search. With this illustrated guide you get: an overview of the nonprofit sector and unique elements of consulting with nonprofits; the six-stage process of consulting with concrete steps and challenges in each stage; the art of consulting, including roles, dynamics, and ethics; lessons from the field--stories from thirty skilled consultants offering sage advice on common challenges from setting up contracts to cross-cultural consulting to choosing a consulting role that matches the client's needs; when team consulting makes sense; key differences between internal and external consulting; how to run your business; marketing your services; setting fees, estimating costs, and billing; managing your career growth; working with funders; nine worksheets, sample proposals, professional standards, annotated bibliography; and much more!

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